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IT Systems Engineer

Salary: Competitive

Location: Edinburgh, United Kingdom

Job Summary

As an IT Systems Engineer based in our global headquarters in Edinburgh you will report directly to Global IT Systems Manager and will share responsibility for the management of the IT Systems Services and IT Systems Support functions with the other Engineers in-situ.

The role's primary focus will be on delivering the new projects, which keep KAL current, and pushing the boundaries of technology forward. This is primarily a Network focused role, however you may also be called upon to help provide support to our first line helpdesk as needed. This is an exciting time to be joining KAL as we are refreshing our infrastructure from the ground up due to a scheduled office migration.

If you are pro-active, keen and diligent, want to feel pride in your workplace and have ownership of technologies, then this is the right move for you.

Skills and experience required

- Solid experience in a similar role (2 years +)
- Experienced with networking – TCP/IP, VPN, firewalls, routing and switching (Cisco / Meraki)
- Desktop / Server support using Microsoft technologies (2 years +)
- Experience with business continuity techniques
- Experience with Hyper-V and SQL advantageous
- Flexible problem solver willing to take on any task and manage a wide range of ongoing projects assigned to you and your team
- Strong communication skills, both written and verbal
- Ability to work to agreed deadlines
- Must be fluent in English as our working language is English
- Must have the legal status to be able to live and work in the UK

Core responsibilities

- Responsible for ownership of projects as mutually agreed with the Global IT systems Manager
- Responsible for management of our Networking estate (primarily Cisco / Meraki / HP)
- Responsible for management of our Server estate (primarily Microsoft)
- Responsible for full lifecycle ownership of any given problem ticket(s)
- Responsible for build / break-fix of consumer devices and servers
- Liaison with IT suppliers
- Support and maintain Microsoft Exchange 2013/2016, Microsoft SQL, Hardware and Software Support, CISCO, HP, Dell

About KAL

We are a fast-growing, privately held technology company, which is leading the market for bank ATM software solutions. We currently have offices in Sydney, Cincinnati, Chennai, Mumbai, Verona and Mexico City, which demonstrates our exciting and truly international presence.

We offer flexible working hours and a competitive benefits package. We take care of our staff and that is why many of them who joined the company when it started over 27 years ago are still here today!

To apply, please send your CV, in English only, to recruitment@kal.com